

# Privacy Policy

Humanet Solutions Inc.

**Last updated: May 25, 2026**

**Applies to: humanet.io and its subdomains (the "Site")**

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Humanet Solutions Inc. ("Humanet," "we," "us," or "our") respects your privacy. This policy explains what information we collect through our Site, how we use it, and the choices you have. We handle personal information in accordance with Canada's Personal Information Protection and Electronic Documents Act (PIPEDA) and applicable provincial law.

## 1. Who we are

Humanet Solutions Inc. is a company incorporated in Nova Scotia, Canada. Our Site is an informational page that describes our team and our product, and allows clinics to apply to our pilot program. The Site does not provide access to or downloads of our platform.

## 2. Information we collect

### Information you give us

When you apply to the pilot program, we collect the information you submit, which may include your name, email address, clinic name, clinic size, location, and any optional details you choose to share about your current systems or needs. If you contact us directly, we collect whatever information is in your message.

### Information collected automatically

Like most websites, we may collect limited technical information automatically, such as your IP address, browser type, device information, and how you interact with the Site. We use this only to keep the Site running well and to understand general usage.

## 3. How we use your information

- To review and evaluate pilot program applications
- To contact you about your application and discuss fit
- To respond to questions or messages you send us
- To operate, maintain, and improve the Site
- To comply with legal obligations

We do not sell your personal information, and we do not use it for advertising.

## 4. Consent

By submitting information through the Site, you consent to us collecting and using it for the purposes described in this policy. You may withdraw your consent at any time by contacting us, subject to legal or contractual restrictions. If you withdraw consent, we may no longer be able to consider your pilot application.

## 5. How we share information

We share personal information only in limited circumstances:

- Service providers: We use trusted third parties to host the Site, process form submissions, send email, and provide analytics. They may access your information only to perform these services for us and are required to protect it.
- Legal reasons: We may disclose information if required by law, regulation, legal process, or to protect the rights, safety, or property of Humanet or others.
- Business transfers: If Humanet is involved in a merger, acquisition, or sale of assets, personal information may be transferred as part of that transaction.

## **6. Where your information is stored**

Our service providers may store or process information outside of Canada, including in the United States or other countries. Where that happens, your information may be subject to the laws of those jurisdictions. We take reasonable steps to ensure it remains protected.

## **7. Data retention**

We keep pilot application information for as long as needed to evaluate your application and maintain our records, or until you ask us to delete it. We retain other information only as long as necessary for the purposes described in this policy or as required by law.

## **8. Security**

We use reasonable administrative, technical, and physical safeguards to protect your information. No method of transmission or storage is completely secure, so we cannot guarantee absolute security, but we work to protect your information appropriately.

## **9. Your rights**

Subject to applicable law, you may:

- Request access to the personal information we hold about you
- Ask us to correct inaccurate or incomplete information
- Withdraw your consent or ask us to delete your information

To make a request, contact us using the details below. We will respond within the timeframes required by law.

## **10. Cookies and analytics**

The Site may use cookies or similar technologies to function properly and to understand general usage. You can control cookies through your browser settings.

## **11. Third-party links**

The Site may link to third-party websites, such as our social media pages or portfolio partners. We are not responsible for the privacy practices of those sites. Please review their policies separately.

## **12. Children's privacy**

The Site is intended for clinics and healthcare professionals and is not directed at children. We do not knowingly collect personal information from children.

### **13. Changes to this policy**

We may update this policy from time to time. When we do, we will revise the "Last updated" date at the top. Material changes will be made clear on the Site.

### **14. Contact us**

If you have questions about this policy or how we handle your information, contact:

Humanet Solutions Inc.

Attention: Privacy

Nova Scotia, Canada

Email: [hello@humanet.io](mailto:hello@humanet.io)